

Question list for CMS survey

About you

- 1.Full name
- 2.Local Authority
- 3.Your role
- 4.Email address
- 5.Are you willing to be contacted for follow-up questions?
- 6.Which service area are you completing this survey for?
- 7.If you selected *Both Adults and Children*, do you have a single CMS contract that covers both ASC and CSC?

Case management system (CMS) details

- 1.Which CMS do you currently use? *(Mandatory, drop-down options menu)*
- 2.What version of the system are you using? *(Mandatory)*
- 3.When did your current contract start? *(Mandatory)*
- 4.When does your current contract end? (If expired, please provide the original end date)
(Mandatory)
- 5.What is the latest possible contract end date, including all extension options? *(Mandatory)*
- 6.When will you start planning for contract renewal or re-procurement? *(Mandatory, text box)*
- 7.What is your annual support and maintenance cost? (If the same contract also provides hosting / Cloud hosting, please separate out support and maintenance from hosting costs)
(Optional, text box)
- 8.Have you incurred any additional charges beyond standard support and maintenance? If so please provide details *(Optional, text box)*
- 9.What procurement route did you use to appoint your current CMS supplier? *(Mandatory, drop-down options menu)*
- 10.If procured via a framework, please specify which framework and why this route was chosen. *(Mandatory, text box)*
- 11.If your LA is affected by Local Government Reform, is this likely to trigger a need to re-procure your CMS? *(Mandatory, drop-down options menu)*